

Evogence Helpdesk

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I cannot delete an item from a Campaign


Imported User 9 - 2020-07-05 - Comments (0) - Troubleshooting

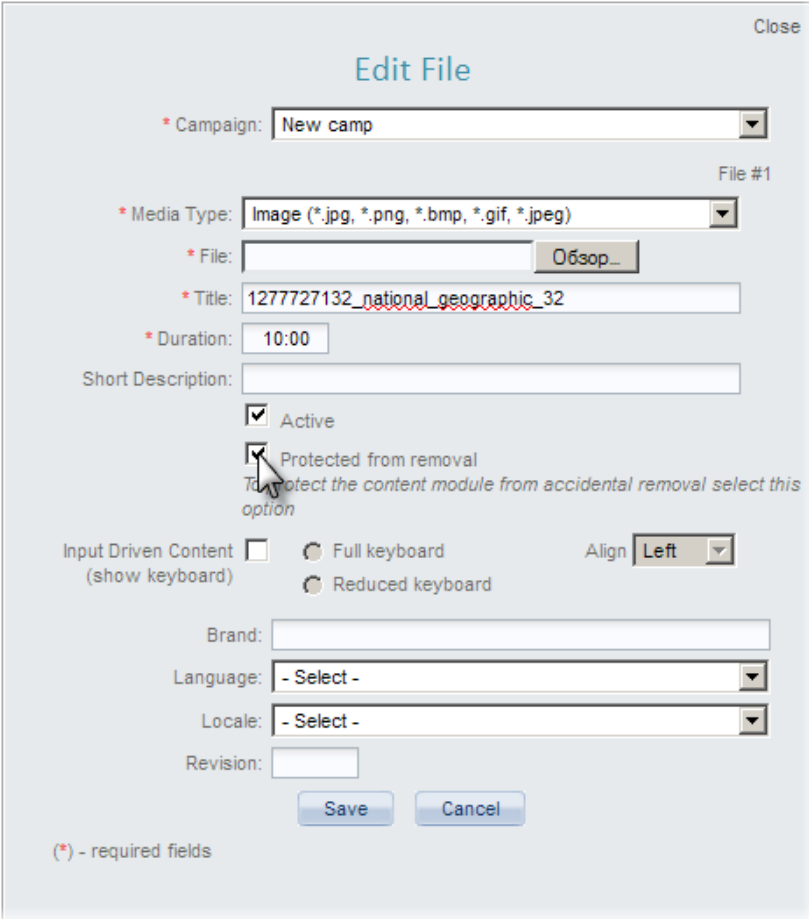
An item cannot be deleted from the campaign under the following conditions:

a) The *Protected from Removal* option is **On**.

1. Go to *Content Library > Manage Campaigns*.

2. Click the *Manage Campaign Items*  icon for the proper campaign.

3. Find the item to be removed, click the *Edit Item*  icon.



The screenshot shows the 'Edit File' dialog box with the following fields and options:

- Campaign: New camp
- Media Type: Image (*.jpg, *.png, *.bmp, *.gif, *.jpeg)
- File: Обзор...
- Title: 1277727132_national_geographic_32
- Duration: 10:00
- Short Description:
- Active:
- Protected from removal: To protect the content module from accidental removal select this option
- Input Driven Content (show keyboard): Full keyboard, Reduced keyboard
- Align: Left
- Brand:
- Language: - Select -
- Locale: - Select -
- Revision:
- Buttons: Save, Cancel
- Legend: (*) - required fields

4. Uncheck the *Protected from Removal* option and confirm the choice.

5. Delete the item in the normal way.

b) The *scheduled or played back* sequence contains the item for the removal.

Remove the sequence from the Schedule and delete the item in the normal way.